

What is Technical Assistance?

Technical Assistance is a collaborative, proactive process in which organizational infrastructure is strengthened to improve clinical effectiveness and quality of services.

Who provides CBH's Technical Assistance?

Technical Assistance is provided by CBH's Provider Training and Development Department. Provider Training and Development is an innovative, multidisciplinary team dedicated to bolstering a robust provider community. Through a comprehensive assessment, customized planning, continuous program development, and training, Provider Training and Development collaborates with providers to enhance behavioral health services for Philadelphia and its surrounding counties. Provider Training and Development is committed to supporting providers in delivering the highest quality services to its members.



Stay Connected

For a listing of upcoming trainings, information on training registration or to request individualized, provider-tailored technical assistance, email cbh.ndtechnicalassistance@phila.gov

For registration to quarterly and monthly trainings at CBH, visit www.BHTEN.com

For up-to-date information on training and support in Philadelphia, visit www.cbhphilly.com
www.DBHIDS.org

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City of Philadelphia
DBHIDS
DEPARTMENT of BEHAVIORAL HEALTH
and INTELLECTUAL and DISABILITY SERVICES

THE BEHAVIORAL
HEALTH
TRAINING & EDUCATION NETWORK



Provider Training and
Development

TECHNICAL ASSISTANCE

Provided by
Community Behavioral
Health

*Enhancement
Training
Assistance*





What does Provider Training and Development provide through Individualized Technical Assistance?

- » Assessment: Assess the organization's strengths and challenges and develop target areas for technical assistance
- » Planning: Collaboratively develop a technical assistance plan
- » Implementation: Strategies may include organizational development activities, coaching, tailored trainings, and more
- » Sustainability Planning: Plan and implement infrastructure to maintain positive organizational gains

How to access Individualized Technical Assistance

Technical assistance is free of charge and is available to contracted or funded providers and programs within the CBH network.

To request Individualized Technical Assistance, please contact us at cbh.ndtechnicalassistance@phila.gov

Types of technical assistance:

All technical assistance is delivered in alignment with the DBHIDS Practice Guidelines and infused with Population Health awareness.

» 3-part Clinical Training Series in English and Spanish – Register @ Eventbrite.com;

1. Assessment & Clinical Formulation
2. Recovery Planning
3. Chart Documentation

» 2-part Clinical Supervision Training Series for Supervisors and Managers – Register @ BHTEN.com;

1. Supervision modules, methods, and techniques
2. Feedback, evaluation, and the supervisory alliance

» Specialty Trainings at CBH – Register @ Eventbrite.com;

1. Special populations, special challenges, and unique services

